

Reviewer	Initial/date when comms approved
[Name]	
[Name]	

Vehicle: Email

Subject: We’re aligning your role-based access in Org62 on [Date]

Pre-header: Your daily Org62 functions should not be impacted

Sent by: Business Technology with replies to RBAC email alias inbox

Send Date: [TBD]

Audience (BCC): [Targeted remediation group, for example “Legal”] users impacted by remediation



We’re aligning your role-based access in Org62 starting [DATE]

Starting [DATE], Business Technology will roll out the functionality of role-based access in Org62, to ensure that users across [Targeted remediation group, for example “Legal”] have access to data and objects that align with new role-based personas. This change will reduce risk and streamline your experience working in Org62. While we don’t anticipate any impacts to your daily functions, some users with profiles that do not align with their job roles will receive new profiles and may notice some discrepancies.

Why is this change happening?

As our company has grown over the last 20 years, Org62 has become increasingly more complex and varied. However, how we manage who has access to what in Org62 hasn’t evolved at the same pace. We need to tighten up our processes in

order to minimize risk, as well as establish governance that sets us up to scale for continued growth. It's also critical that we live up to our #1 value of trust and set the standard for how our customers should be administering a best-in-class Salesforce org. We're rolling out this change in phases and are partnering with representatives from each business unit across the company to ensure that personas and access levels meet the required needs.

Questions?

If you have any questions or if you run into issues accessing objects/data after the change, log a ticket in [Concierge](#) or post in the [#help-org62-rbac](#) Slack channel.